



IMPERIAL HEALTH PLAN
OF CALIFORNIA

New for 2024

Imperial has made some changes for 2024 that we would like you to know about. In addition, we would like to empower you with key contacts that you can carry with you. Your new 2024 benefits are available on the plan website at www.imperialhealthplan.com refer to the Evidence of Coverage (EOC) for a full list of your benefits.

1. Over the Counter (OTC) – Imperial is moving from NationBenefits to Soda effective 01/01/24.
2. Dental Vision – Imperial is moving from Liberty dental to Delta Dental effective 01/01/24.
3. Pharmacy Benefit Manager (PBM) – Imperial is moving from Elixir to MedImpact effective 01/01/24.

Benefit	Provider	Member Services	Web Address
Dental	Delta Dental	1-888-643-3239	https://www1.deltadentalins.com/imperialhealthplan.html
Fitness/Gym	Silver & Fit	1-877-427-4788	www.Silverandfit.com
Hearing	Hearing Care Solution	1-866-344-7756	www.Hearingcaresolutions.com
In-Home Support	Papa Pals	1-833-200-6924	www.Papa.com
Meals	UM Department	1-800-838-8271	www.imperialhealthplan.com
Over the Counter (OTC)	Soda Health	1-855-263-6673	Andmorehealth.com
Personal Emergency Response System	ADT	1-800-288-3880	www.ADT.com/Health/Life-alert
Pharmacy Benefit Manager (PBM)	MedImpact	1-877-391-1105	www.Medimpact.com
Telehealth	Teladoc	1-800-835-2362	www.Teladoc.com
Transportation	Imperial Health Plan	1-800-838-8271	www.imperialhealthplan.com
Vision	VSP	1-855-492-9028	www.vsp.com/advantageonly
Imperial Member Services	Imperial Health Plan	1-800-838-8271	www.imperialhealthplan.com